

Fees

Please make sure all fees are paid in advance as keys cannot be issued without prior payment.

Check in/out

Check in time is 11.00am for sites and 2.00pm for cabins. Check out time is 10.00am.

Bikes/Scooters

Skateboards, motored and mini bikes are not to be ridden in the park. There is to be no riding after dark and helmets must be worn when riding push bikes/scooters in the park.

For the safety of everyone in the Park, all footpaths and parking areas are not to be ridden on at any time.

Garbage

Bins are located throughout the park for your convenience. Please assist by wrapping all garbage prior to its disposal.

Fire Buckets

Fires in appropriate containers are permitted from 7.00am and must be extinguished by 10.30pm. Fires must be contained in fire buckets and not on the

ground. Before lighting a fire a disclaimer form must be filled out (available at the office). Fires are subject to Rural Fire Service restrictions and management's discretion, and fires are not to be left unattended.

Pets

Pets must be contained within your site and on a leash at all times. There are no exceptions to this rule. For the comfort of all our guest, please control your dog's barking, and ensure you pick up your pet's waste and dispose of correctly. If your dog is at all aggressive, especially towards children, please leave them at home. Strictly no pets in cabins, amenities or camp kitchen or any other building at any time. No dogs from Christmas Day to end of January and Easter Friday for 1 week. Service Dogs allowed.

Vehicles and Boats

One vehicle and one trailer is only allowed on a site. Any other vehicles are to be parked in the visitor/guest parking area. For the safety of everyone vehicles and boats must not be parked on roadways, walkways or any other public area.

Speed Limit

For the safety of everybody, especially children and elderly, you must keep your speed limit to walking pace only. Anyone who exceeds 10kms per hour

within the park may be required to park their vehicle in the guest parking area.

Children

Parents are responsible for the conduct of their children at all times. Children under 6 years of age must be accompanied by an adult when using amenities.

Secure Your Site

You are on holiday, thieves are not. Please lock away all valuables and keep your site secure at all times.

Behaviour/Noise

For the enjoyment of everyone, the Park will not tolerate any abusive or other bad language, fighting or threatening behaviour, or any actions which endanger the safety of others. Management reserves the right to evict any person at any time from the park who does not obey the Park rules. Please contribute to others quiet enjoyment of the park by limiting loud music and noise from social gatherings. No noise after 10:30pm.

Important Tree Safety Information

Here at our park, we love our beautiful trees and work hard to keep them healthy and safe. We regularly assess them for any risks, but please be aware that tree limbs can drop unexpectedly, even from healthy-looking trees. We appreciate your understanding and cooperation in keeping everyone safe during your stay.

Emergency Event

In the event of an emergency, you will hear 3 short blasts from an air horn, please follow directions of park staff and assemble at emergency assembly points, which are clearly shown on the map on the reverse side of this leaflet. In the event of a Medical Emergency, once you have called emergency services 000 ensure that the nearest vehicle has its hazard lights on, if it's evening.

All emergency services have the code to the boom gate and so they will be able to make their way to you, if you give them clear indication of where you are.

Always ensure that your park managers have been alerted that Emergency Services have been contacted so they are able to help with directions.

The Park Rules are for the safety and enjoyment of all guests, complying with these rules is a condition of your stay.

Contact Park Management on:

P: 02 6033 1426

E: contact@ballparkcp.com.au

